TPTracker®
for charities

for CHARITIES and SOCIAL ENTERPRISES

For Service Delivery Teams

Manage and evaluate your community support & service delivery programmes

Database of Clients or Service users

For Fundraising Teams

Track and analyse all your donations, manage Gift Aid and send 'Thankyous'

Database of Donors, Supporters, Friends and Volunteers

Two different solutions for two different key activities

TPTracker® is specifically designed for your needs as a 'Third Sector' organisation. It's the next level up from spreadsheets, yet still affordable and easy to use. We have been helping organisations like yours for more than 15 years.

Who is it for?

We are offering two separate **TPTracker**® software solutions, because each is focused on the needs of a specific team and the databases at the heart of each solution are best kept separate:

For the Service Delivery Team this may be a database of your clients or service users linked to modules for profiling them, keeping them informed and tracking the service or support provided to each of them.

For the Fundraising Team this may be a database of your donors, friends, supporters or volunteers linked to modules for profiling them, keeping them informed and tracking their donations or other income.

How will it benefit us?

Clear navigation with easy indexing and look-ups will allow your team to quickly find, interpret and share the information they need:

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SPEED: Look up contacts

Instant access to the contact details and background profiles of each contact.

INFORMATION: Search records

Follow the history of your communications and activities with each of your clients.

EFFECTIVENESS: Manage programmes

Record everything relating to each activity programme, with instant reporting and analysis – outcomes, value for money and impact.

COMPLIANCE: Store data securely

An easy way to manage your data in full compliance with GDPR rules.

How many people can use it?

Our most popular feature is that YOU control who has access to your **TPTracker®** system. You pay for a single licence fee per organisation and can have **as many users as you need**. With **TPTracker®** you can rest assured that as your team grows, the costs won't keep escalating up.

How secure is my data?

Your software will be protected with very high levels of security, so while your system remains easy to access, your data stays safe. You control the access to it by authorised users only, and we guarantee that everything is hosted on servers based on the UK mainland, to comply with all data protection requirements and GDPR.

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Are there any upfront costs?

No. We will listen to you, put together a package to meet your needs, format and upload your existing data for you and train you to get started. And all for **free**. All you pay is a licence fee to use it. We like to keep things simple!

Can I talk to a real person?

And our second most popular feature is that we are **real people** on the end of a phone and we will set up your **TPTracker®** system for you and then give you advice and training on how to get the best out of it.

Our four key promises

1. **One licence for your organisation**
   With NO LIMIT to the number of users

3. **No long-term contract**
   Just pay annually or monthly for as long as you need

4. **People to talk to** *(Really!)*
   We'll listen to your needs and set it all up for you

5. **Free training**

   With just 1 hour of free online training, your teams will have all they need to get started

Call us now on **08456 432 872**